

Grievance Redressal Mechanism of the Department of Physics

The college has a Grievance Redressal Cell to look into the complaints lodged by any student and redress it as per requirement. However, the Department of Physics also has its own mechanism to redress the grievances of the students, if any, on certain matters which is completely transparent.

- If a student is not able to appear in the internal examination, theoretical or practical, due to medical or any genuine reason, she can approach the HOD with proper proofs for her absence. The examination is conducted for that student as per norms.
- After preparing the assessment report, the performance of the student in the answer sheet is shown to the student. If any grievance is there it can be resolved immediately by the concerned faculty member.
- Any student who is not satisfied with the award of the marks, may approach the HOD who can intervene and the answer sheet can be reevaluated by other teachers, if required.
- The department conducts mentor-mentee meets regularly where the students can lodge their grievances, academic or non-academic. If any complaints are lodged, necessary steps are taken immediately.
- Mentors remain available in virtual platforms also, beyond the college hours where a student can discuss about any of her problems or grievances. The mentors take their best effort to resolve them.